

Car driver training and testing forum: May 2026

Date: Tuesday 19 May, 10am to 3pm

Location: Great Minister House, London

Participants:

DVSA: Representatives from DVSA's operational, policy and communications teams.

DfT: Representatives from DfT's road safety team

Partners: AA, MSA GB, DIA, ADINJC, RED, Bill Plant, Better Driver Training, Innovative Driving Education Academy, LDC and Disability Driving Instructors.

Meeting summary:

DVSA discussed the importance of stakeholder engagement, outlined the forum's purpose, and discussed ongoing efforts to improve collaboration and transparency with industry representatives, including plans for more accessible meetings and open dialogue.

- **Introduction of Beverley Warmington, DVSA CEO:** Beverley introduced herself to forum members, discussing her previous roles in the Civil Service, emphasising her expertise in policy, customer service, and stakeholder engagement. Beverley reiterated the focus on improving DVSA's services, tackling driving test waiting times, and making the system work better for instructors, learners and our colleagues.
- **Introduction of Oliver Mulvey, DVSA Director of Policy:** Oliver, described efforts to modernise the policy function, prioritise data-driven decision making, and build analytical capability to better anticipate and respond to industry challenges.
- **Road Safety Strategy/update on minimum learning period consultation:** DfT presented the new Road Safety Strategy, including casualty reduction targets, partnership approaches, and ongoing consultations on young and older driver measures, enforcement, and lifelong learning.
- **Driver waiting time times update:** DVSA presented detailed data on driving test demand, examiner recruitment, wait times and impact of booking changes, DVSA explained the challenges in reducing the backlog, regional variations, and the impact of overtime and recruitment initiatives.
- **ADI qualification process and service update:** DVSA provided an update on the ADI qualification process, including application volumes, trainee licence management, appeals, and operational challenges in delivering part 2 and 3 tests. Members shared that long wait times for part 2 and 3 tests represent a significant problem.

- **Development and implementation of the instructors code of practice:** DVSA/NASP provided an update on the work to the Code of Practice and how it is being redeveloped as a standalone terms and conditions document that all instructors will sign up to as part of their DVSA application.
- **Workstream action plans and reporting:** DVSA presented updates on the five workstreams covering waiting times, profession protection, road safety, service improvement, and communications.

Actions

- **Data transparency:** Review what data can be shared and improve regular reporting (including dashboards and stats frequency) (DVSA)
- **ADI testing:** Provide detailed Part 2 and 3 data (DVSA)
- **Communications:** Develop clear messaging on ADI qualification delays and system pressures (DVSA)
- **Stakeholder engagement:** Arrange deeper engagement session with DfT on Road Safety Strategy (DVSA)
- **Code of practice:** Circulate draft for stakeholder review and plan implementation approach (DVSA)
- **Governance:** Review forum membership, terms of reference and workstream structure (DVSA)
- **Next meeting:** Arrange Driver Services Platform (DSP) update (DVSA)